

Parcels Price and Services Overview of Changes

Effective January 13, 2020, unless otherwise noted



This overview is a notice of the changes affecting the services you or an authorized user of your agreement with Canada Post use. **Please share this information with the appropriate representatives within your organization.**

On January 13, 2020, we are introducing price and service changes to our Domestic, USA and International Parcel Services to help us meet increased demand, and continue to invest in our plants, network and products.

The following services are affected by the 2020 price and service changes:

Domestic

Priority™
Xpresspost™
Xpresspost™ Certified
Xpresspost™ Banking
Expedited Parcel™
Regular Parcel™
Library Materials
Day Old Chicks

USA/International

Priority™ Worldwide
Xpresspost™ – USA and International
Expedited Parcel™ – USA
International Air & Surface Parcel
Small Packet™ – USA & International
Tracked Packet™ – USA & International

Average price increase

Domestic

Prices for Domestic Parcel Services will increase by an overall average of 4% for most customers depending on individual shipping profiles which is consistent with the 2019 increase.

USA/International

Prices for USA/International Parcel Services, depending on individual shipping profiles, will see an average increase of 2% for most customers.

Ancillary Fees

The Out-of-spec surcharge for items that exceed maximum size or weight specifications will increase to \$125.

This change applies to Domestic and USA/International (excluding Priority Worldwide and Packets) when the item's actual weight is greater than 30 kg, and/or one side is greater than 2 m and/or Length + Girth is greater than 3 m.

The latest *Parcel Services Customer Guide* is always available at canadapost.ca/parcelservices.